

**COMMERCIAL FACILITIES**

## **iPac Cameras Provide Surveillance to the Infiniti Dealership of Beverly Hills**

Car Dealership Facilities Provide a one-stop solution for all new or used car purchasing, vehicle maintenance, and other vehicle service needs.

### MEMBERS OF THE PROJECT - PROFILE



#### ***End User: Infiniti of Beverly Hills***

This is one of the premier Infiniti dealerships in the State of California serving all of Los Angeles County with excellent customer service and one of the most comprehensive vehicle support departments in California. Infiniti of Beverly Hills mission is to provide customer satisfaction before, during, and after the sale of the greatest Infiniti cars, SUVs, and the best pre-owned automobiles.

#### ***Integrator: Newcom Networks***

Established in 1983, Newcom Networks began operations in efforts to ensure that consumers and businesses receive cost-effective, dependable voice, data, and CCTV system solutions. Serving Los Angeles County, Newcom Networks provides a complete solution for any businesses telecommunications needs.

#### ***Manufacturer: Bolide Technology Group***

Bolide Technology Group is a worldwide manufacturer and an ISO 9001:2008 certified distributor of CCTV surveillance products and accessories.

### BACKGROUND INFORMATION

Infiniti from Beverly Hills is committed to offering the best customer service especially in the 2 areas below:

Guaranteeing permanent security for customers and employees  
Verifying possible damage to the cars driven into and out of the service department

For these reasons, our requirements were to capture the best image resolution to provide details and reliable evidence in case of any emergency or disturbing situation

## SOLUTION PROVIDED



After reviewing the Beverly Hills Infiniti project and the specific needs, Newcom Networks felt that Bolide's 5MP network cameras were a great fit for the requirement and standard Infiniti was looking for. The high value of cars and cost of repairs involved required the best system to protect and monitor customers and employees as well as monitor transactions and procedures taking place in this area. The HD resolution video absolutely guarantees total security and recognition of any event.

With HD resolution capturing facial recognition, vehicle license plate recognition and the possibility of digital zoom over all areas ensures the highest standards of security and that all protocols of best service are followed strictly.

All of Bolide Network cameras enable two way communication and local support up to 64GB as a back up in case the server goes down.

All Bolide Network cameras enable two way communication, and local support up to 64GB in case of loose in the network. The portfolio has been developed with different casings options for easy and versatile installations indoor and outdoor IP66 rated.

If Infiniti Beverly Hills wanted in the future to implement additional features to the security system, all Bolide Network Cameras are ONVIF that allows its integration with different software systems to maximize their performance.

## RESULTS



With customer service being a key concern of the End User, the video system installed has helped continuously to verify any damage to a customer's car as they drive into the service department.

The video registration is also a great way of detouring false claims as well as an important tool to verify the damage before each vehicle that enters into the service department. Infiniti of Beverly Hills expects to be able to pay for system in the savings of false claims and improve a protocol system to be followed by the service department when it may be needed to take responsibilities for mistakes.

The customers and employees remain in Infiniti facilities and develop their daily activities under the best security conditions.

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